

Mitchell Dunaway

Frontend Developer

4600 N. Mays St. #2219
Round Rock, TX 78665

(512) 963-2834
me@mitchelldunaway.com

SKILLS

Soft Skills

- Attention to Detail
- Kaizen (Constant Improvement)
- Creative Thinking
- Articulate Communication
- Organization

Technical Skills

- HTML / CSS / JavaScript
- Integrated Development Environment software such as Visual Studio Code and Eclipse
- User Interface Design
- Graphic Design Software such as Adobe Creative Suite and Figma
- Front-End Development Frameworks such as React and Angular
- Version Control Systems such as Git and SVN
- Project Management Methods such as Waterfall and Agile
- Content Management Systems such as WordPress and Blackbaud's Luminare
- Markdown

EDUCATION

North Harris College (now Lone Star College—North Harris) - *Associate of Science*

August 2000 - May 2004

Summa Cum Laude

Phi Theta Kappa

Austin Community College - *Associate of Applied Science in Visual Communication Design - Interactive Design Specialization*

August 1997 - December 2010

Scholastic Excellence

EXPERIENCE

KingsIsle Entertainment - *Software Engineer II (Web)*

January 2019 - February, 2024

Duties

- Create and refresh responsive web interfaces for many online assets including registration, retail sales, and customer support portal
- Regularly attend and contribute to Agile ceremonies including scrum, sprint planning, story refinement, and product demonstration
- Handle emergency situations through investigating and correcting technical issues or summarizing the issue so that the appropriate team can address the issue
- Assist Marketing department by preparing products and promotions for deployment on the online store
- Document and clarify development functionality and product features to junior engineers as well as stakeholders from other departments

Accomplishments

- Introduced Figma as a wireframing and design tool thereby streamlining feature prototyping and feedback
- Designed a streamlined user interface for the Wizard101 e-commerce experience thereby reducing cart abandonment
- Singlehandedly upgraded the customer support portal from an outdated version thereby preventing an interruption of online support

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EXPERIENCE CONTINUED

Blackbaud - *Web Developer, Staff*

October 2013 - December 2018

- Develop close client relationships with enterprise-level nonprofits
- Provide product knowledge and consultation
- Create customizations to standard product functionality. This can range from simple CSS overrides to server template changes
- Conduct Accessibility Compliance audits and remediation
- Run reports, upload data, edit site settings and other site administration tasks

Edlio - *HTML/CSS Technician - Customer Support*

February 2012 – July 2013

- Convert website designs from static image files into assets, markup, and styling for use in the proprietary Content Management System (CMS)
- Assist clients over the phone and through a ticketing system
- Hand-code custom online forms and store fronts using JSP, HTML, CSS, and jQuery

Affiniscape - *Junior Front-End Web Developer*

February 2011 – January 2012

- Maintain website content for non-profit clients
- Convert website designs from static image files into assets, markup, and styling for use in the proprietary Content Management System (CMS)
- Extend and customize website features using industry standard scripting languages
- Provide subject matter expertise to the Tech Support department